



## FREQUENTLY ASKED QUESTIONS

**Q: What utility services does Liberty Litchfield Park provide?**

A: Liberty Utilities (Litchfield Park Water & Sewer) Corp. ("Liberty Litchfield Park") provides water and wastewater utility services to portions of the west valley, including the City of Litchfield Park and portions of the cities of Goodyear, Glendale and Avondale. As of December 31, 2024, Liberty Litchfield Park served approximately 22,355 water customer connections and approximately 24,205 wastewater connections.

**Q: How long has it been since Liberty Litchfield Park has had an increase in rates?**

A: The current rates in effect for Liberty Litchfield Park customers were approved by the Arizona Corporation Commission ("Commission") and have been in effect since August 1, 2018.

**Q: Why is Liberty Litchfield Park seeking new rates at this time?**

A: Liberty Litchfield Park is asking for a rate adjustment due to the increased costs of providing safe and reliable utility services. Since the last rate request in 2017, Liberty Litchfield Park has invested approximately \$69 million to upgrade our water system—including new wells—and \$157 million in improvements to our wastewater system, including a new wastewater treatment facility. These essential investments allow us to continue providing customers with reliable and safe service every day.

You can learn more about these important projects on our website:



**Q: What is the proposed annual rate increase?**

A: Liberty Litchfield Park is seeking an increase in annual revenues of approximately \$6.2M or 38.40% over current revenues for water customers.

Liberty Litchfield Park is seeking an increase in annual revenues of approximately \$11.6M or 53.76% over current revenues for wastewater customers.

**Q: What is the estimated monthly impact on residential customer bills?**

A: Liberty Litchfield Park residential customers will experience an average estimated increase of \$10.43 for water and \$24.49 per month for wastewater service.

**Q: Why were these costs necessary?**

A: At Liberty Litchfield Park, we understand that dependable and safe drinking water service, along with effective wastewater treatment, are important to you. That's why we make necessary investments in our infrastructure—pipes, treatment plants, technology, and more. These essential upgrades, as well as ongoing maintenance, help us to meet your water and wastewater needs while ensuring compliance with federal and state regulations.



**Q: What is involved in the rate case process?**

A: The process starts with Liberty Litchfield Park filing a rate case application with the Commission. Commission Staff, along with other parties who wish to intervene, will review Liberty's application.

As part of this review, Staff and third-party intervenors may ask Liberty Litchfield Park questions to get more information before making recommendations to the Administrative Law Judge ("ALJ"). An evidentiary hearing will then be held to provide the ALJ the necessary information to prepare and submit a Recommended Opinion and Order ("ROO") to the Commission for consideration.

Based on all the information and the recommendations in the ROO, the Commission will ultimately determine the amount of annual revenues Liberty Litchfield Park is authorized to collect through customer rates.

**Q. Can I provide input on the rate request?**

A. Yes. You can provide comments concerning the rate case application to the Commission by visiting the Commission's website at [www.azcc.gov](http://www.azcc.gov) or by calling 602-542-4251 or 1-800-222-7000.

**Q. When will the new rates go into effect?**

A. At this time, Liberty Litchfield Park expects that new rates would go into effect as early as third quarter of 2026.

**Q: Still have questions?**

A: We invite you to come to one of the open sessions listed below to talk to Liberty staff. There will be a short presentation at 5:30pm.

- **October 9, 2025, 4:30 p.m. – 6:30 p.m.**  
Pebble Creek Tuscan Ballroom  
16262 Clubhouse Dr, Goodyear, AZ 85395
- **October 21, 2025, 4:30 p.m. – 6:30 p.m.**  
Hampton Inn & Suites Goodyear  
2000 N Litchfield Rd, Goodyear, AZ 85395
- **October 23, 2025, 4:30 p.m. – 6:30 p.m.**  
Dreaming Summit Elementary  
13335 W Missouri Ave, Litchfield Park, AZ 85340

**ADDITIONAL RESOURCES**

For additional information regarding Liberty Litchfield Park's rate case application or the rate case process in general, please visit Liberty's website at [www.libertyutilities.com](http://www.libertyutilities.com).